



Phillip Middle East Insurance Brokers LLC

30 April 2026

IMPORTANT NOTICE FOR VALUED CUSTOMERS AND PARTNERS
CBUAE REGULATIONS ON INSTANT MESSAGING APPLICATIONS

Dear Valued Customer, Partners

We would like to inform you that as per the directives of Central Bank of UAE dated 17 April 2026, the use of instant messaging applications for sharing customer data / information and delivering financial services is being discontinued forthwith.

Instant messaging applications includes WhatsApp, Telegram, Botim, IMO, Facebook Messenger and other similar platforms.

Effective immediately, all communications involving client documents, customer information or service requests will therefore be accepted through email only.

We appreciate your understanding and cooperation.